



Irish Rosettes Pet Hotel

(Boarding Kennels & Cattery)

Corduff | Lusk | Co. Dublin | K45 T923

TERMS AND CONDITIONS OF BOARDING

- (1) All animals boarded must hold a current vaccination certificate or pet passport certified by a vet.
- (2) Dog's must be inoculated against Distemper and Hardpad plus Parvo-Virus within the last 12 months (these are your standard yearly boosters). Dog's must also have an inoculation against Infectious Bronchitis / Bordetella (Kennel Cough), this vaccination is not an injection, it is a live vaccine which is sprayed into the dog's nostrils. All vaccinations must be administered at least 2 weeks before your dog is due to stay with ourselves.
- (3) Cats must be inoculated against feline influenza and feline enteritis within the last 12 months (these are your standard yearly boosters).
- (4) All Pets over the age of 7 months must be neutered or spayed to stay with ourselves.
- (5) We regret that without proof of inoculation no pet(s) will be admitted into the premises. Your vaccination certificate will need to be produced each time your pet(s) visits Irish Rosettes.
- (6) All pet(s) boarding with ourselves must be up to date with their internal and external parasite treatments (flea, tick, worms etc.). If your animal(s) shows signs of same, they will be treated and charged for accordingly upon check-out.
- (7) If any pet due to stay at Irish Rosettes suffers from any condition whatsoever, particularly regarding the health and wellbeing of the pet, we must be made aware of any such condition when the pet's reservation is being made.
- (8) Remember we are a hotel and not a hospital, we will administer medication on a case by case basis so please check when making a reservation to see if we can accommodate your request, also if any pet(s) requires medication to be administered during the pet's stay then we should be notified of the pet's medication schedule and provided with adequate supply of the pet's medication to last the duration of the pet's stay. Administration of medication will be charged for accordingly.
- (9) A veterinary surgeon is on call 7 days a week and in the unfortunate event of illness of an animal(s) in our care, the Veterinary Surgeon will be called to attend the said animal(s). It is further understood that should any problem develop with your pet(s), this will be treated as deemed best by the staff at Irish Rosettes, in their sole discretion, and that the owner/agent will assume full financial responsibility for all expenses involved. you also authorise Irish Rosettes to obtain your pet(s) medical records and/or treatments from your veterinarian and give us the power to allow our veterinarian to obtain medical records from the pet's veterinarian if we need to do so for the health and welfare of your pet(s).
- (10) The pet(s) owner agrees to give permission to Irish Rosettes allow personal information regarding owner(s) and pet(s) to be given to or received from a duly licensed veterinary surgeon.
- (11) It is clearly understood that every care and attention will be given to the animal(s) boarded with ourselves; it will be accepted entirely at the owner's risk and Irish Rosettes cannot be held responsible in any way for injury, illness or sudden death arising during your pet's stay with ourselves.
- (12) It is understood that it is the policy of Irish Rosettes to allow the dogs under its care to exercise outside their kennels and within common exercise areas along with another dog or dogs of compatible nature. you consent to your dog(s) being exercised and indemnify Irish Rosettes any suit or claim arising from any loss or injury to your dog(s) whilst being so exercised.
- (13) Irish Rosettes will not be held accountable for any loss, damage to any items brought in by the owner/agent for their pet(s) during its time of boarding and is not responsible for any items left behind after the pet(s) has been collected.

- (14) All charges must be paid before the removal of the guest, including any extras which may have been incurred while your animal(s) was in our care.
- (15) All rates are daily, levied from and including the day of arrival and departure.
- (16) A deposit is required at the time of booking and all deposits are non-refundable and non-transferable.
- (17) The proprietors reserve the right to refuse admission to any pets showing signs of ill health or aggression towards staff or other animals.
- (18) The proprietors reserve the right to refuse admission or cancel a booking of any animal and no reason need be given, if this affects ability to travel Irish Rosettes will not be held responsible for any expenses incurred as a result of non-admission or cancellation of a booking.
- (19) All owners/agents of pets boarded with ourselves, upon check in give permission for their pet to be photographed and recorded, and used in any advertising or media purposes without prior approval. All such materials are the property of Irish Rosettes.
- (20) Collections outside of our arrival and departure times will incur an out of hour charge of €100 if facilitated.
- (21) If your animal is not collected 10 days after it is due to go home without contact, it will be rehomed or handed over to the local pound/rescue centre.
- (22) Irish Rosettes may modify any of these terms and conditions – including but not limited to, the type of vaccinations required, and the duration needed before an animal can be accepted for boarding – at any time, with or without notice, even though these changes may affect the customer's ability to board an animal with ourselves.
- (23) Failure to arrive on the date booked will result in the reservation being cancelled, unless prior notification has been given.
- (24) If your pet(s) check-in late or check-out earlier than originally booked, you will still be charged for the entirety of the original reservation.
- (25) Customers are responsible for remaining knowledgeable as to any changes that we may make to these terms and conditions. The most current version of these terms and conditions will be available on our website, www.irps.ie or as a hard copy from a member of staff, and will supersede all previous versions of these terms and conditions.
- (26) It is understood that by choosing to board your pet(s) with us, you fully accept our terms and conditions.